

Microsoft Dynamics 365 and Power Platform Community Conference

MAY 26 – 28, 2025
Portorož, Slovenia, Europe

Dynamics 365 vs. Power Apps



Restricted tables

D365 App	Restricted Tables
Field Service	Work Order, Booking Journal, Product Inventory, Field Service System Job, Schedule Board Setting, Agreement BPF, Unique Number
Project Service Automation	Project Task, Project Team Member, Estimate, Fact, Project Parameters, Transaction Type, Resource Assignment, Booking Setup Metadata
Customer Service	Case¹, Entitlement, SLA, Knowledge Article, Routing Rule Set
Sales	Goal
Marketing	Journey
Shared/ Multiple Apps	Configuration, Organizational Unit, Actual, Booking Timestamp, Schedule Board Setting, System User Scheduler Setting

- Very few tables do not allow create/edit/delete without a specific D365 license.
- Power Apps users can read everything, always.
- The list has hardly changed since 2019.
- Aside from Case, no major tables on this list.

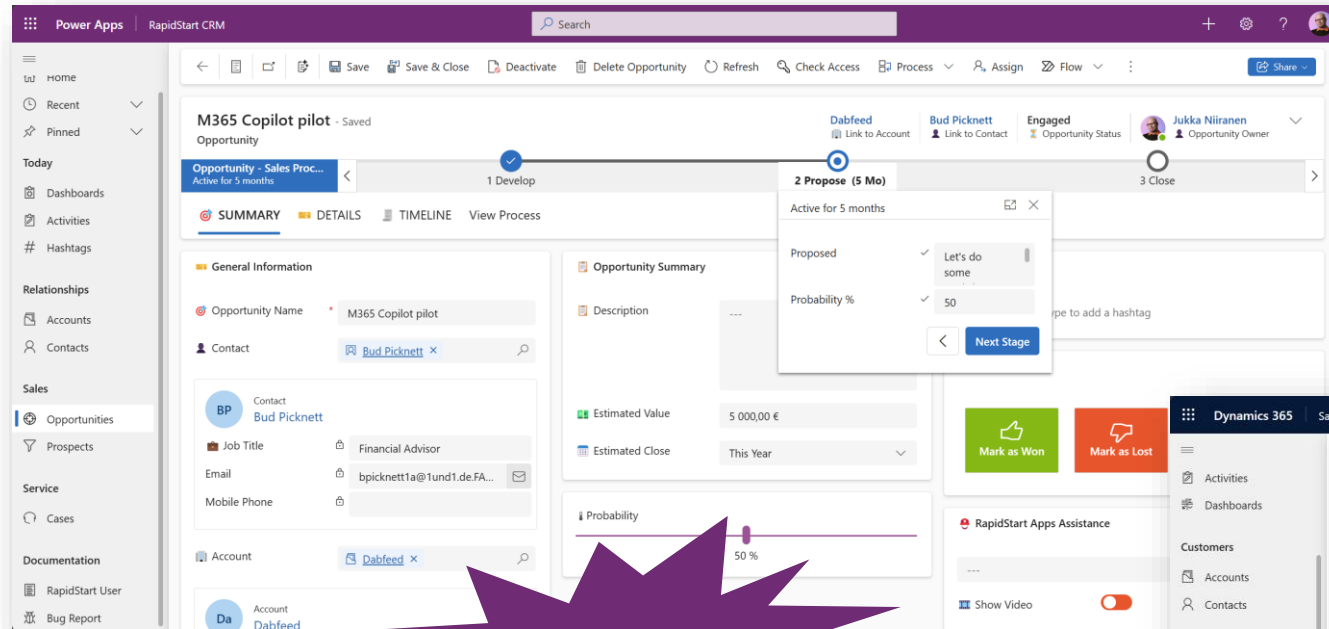
The forbidden Dynamics 365 apps: Power Apps not allowed here

The screenshot displays the Dynamics 365 App Store interface. The top navigation bar includes the Dynamics 365 logo, the Sales Hub section, a search bar, and a 'SANDBOX' environment indicator. The left sidebar shows navigation options: Customers, Sales, Leads, Opportunities, Competitors, Collateral, Quotes, Orders, Invoices, Products, Sales, Marketing, and Market. The main content area is titled 'Apps' and displays a grid of application tiles. Each tile features an icon, a title, a brief description, and a 'UNIFIED INTERFACE' badge. The apps shown are:

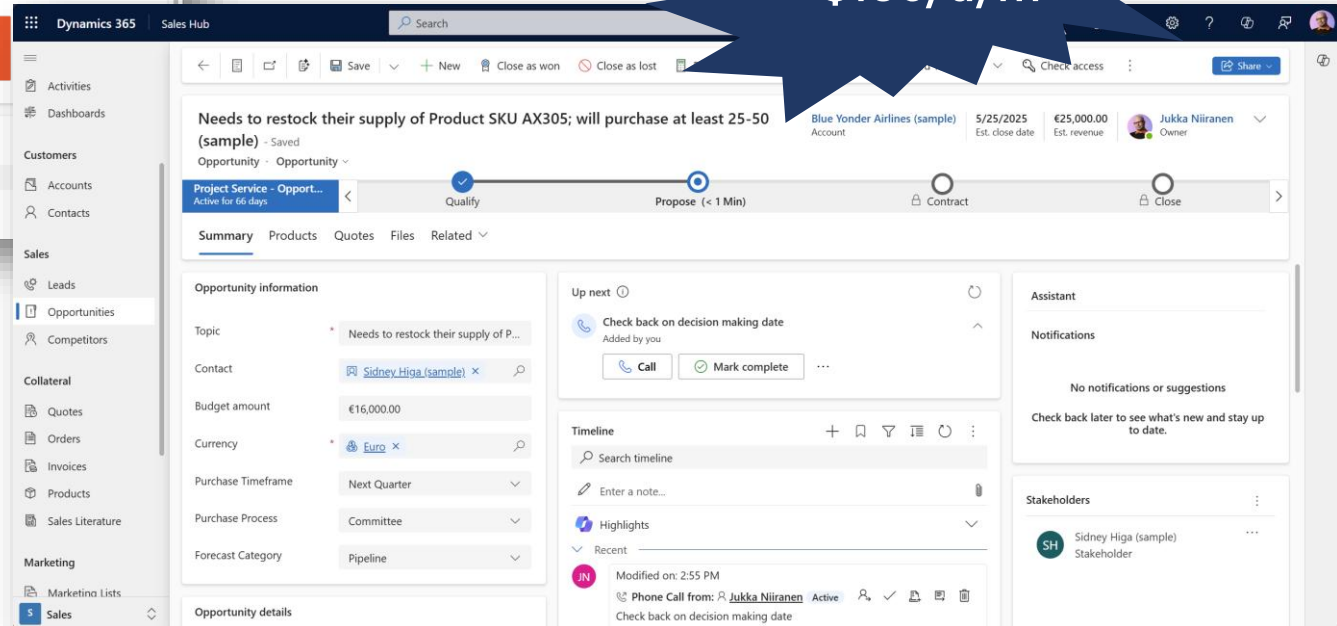
- Channel Integration Fram... (Dynamics 365)
- Copilot Service admin ce... (Dynamics 365)
- Customer Service Hub (Dynamics 365)
- Customer Service worksp... (Dynamics 365)
- Dynamics 365 App for O... (Dynamics 365)
- Power Pages Management (Microsoft First Party)
- Power Platform Environm... (Microsoft Corporation)
- Project (Dynamics 365)
- Project Operations (Dynamics 365)
- Project Operations Team ... (Dynamics 365)
- Resource Scheduling (Dynamics 365)
- Sales Hub (Dynamics 365)
- Sales Team Member (Dynamics 365)
- Solution Health Hub (Dynamics 365)

The bottom of the screen shows a 'Sales' tab and a 'Marketplace' section with a 'Check back on decision making date' message.

Can you spot the licensing difference in UI?



\$5/u/m



\$105/u/m

There was *supposed* to be new enforcement for 1st party app components



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1y ...

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Starting April 1st, 2024, certain Dynamics 365 applications will begin rolling out additional in-product checks to maintain alignment between the product user rights and customer access, both in the product UI and API layers.

"In-product checks"

This update will provide more clarity and help customers maintain a compliant path when using business applications that are part of the Power Platform. Admins will be empowered to monitor, identify, and fix any misaligned use cases to stay compliant, while application makers will be able to inspect Apps and receive warnings for components being used that require a Dynamics 365 license. Users running applications that include Dynamics 365 components without the necessary respective Dynamics 365 license will still be able to run the App without the Dynamics 365 features that require additional licensing.

"For components requiring D365 license"



...But it got pulled.

- Once the public started to take notice, Microsoft removed the Learn content referring to Sales app restrictions.
- However, no one noticed that Field Service had rolled out similar documentation on tables and controls requiring a D365 license.

Updated: April 8, 2024 (March 14, 2024)

Blog

Dynamics 365 rights in Power Apps Subscriptions: Changes on the horizon?

My Atlas / Blog · 1,670 words · Time to read: 9 min

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New licensing text, which I found through a link in the March 2024 Dynamics 365 Licensing Guide, seem to limit when users of Power Apps applications may be covered with lower-cost Power Apps subscriptions, rather than more-expensive Dynamics 365 subscriptions. If real, this is a significant change that will make it more expensive to use Power Apps applications that work with Dynamics 365 CRM and ERP applications, and it could severely increase budgets for customers who have already written and deployed Power Apps applications that work with Dynamics 365 data.



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Objects validated by the solution checker

Article · 05/15/2024 · 4 contributors

Feedback

In this article

Tables that require a license

Controls that require a license

APIs that require a license

See also

The Power Apps solution checker identifies tables, operations, and UI components/controls that require a Dynamics 365 license. Refer to the following lists to understand, which objects it validates for a Dynamics 365 Field Service license. For more information about the required license, see the [Licensing guide](#).

The lists are subject to change as we add more tables, operations, and controls to the licensed usage list.

D365 vs. Power Apps: decrypted



- You can do much more with a Power Apps license than you'd intuitively imagine, based on pricing alone.
- All data inside any Dataverse environment is yours to read for just the \$20pupm Power Apps Premium license. Most of it you can edit, too.
- Nothing stops you from building your own CRM apps that do the same things as Dynamics 365 1st-party products.
- You cannot directly use the 1st-party apps, nor leverage their app specific APIs. Controls are a gray area, worth avoiding.